

LUGGAGE AND TRAVEL POLICY

HOW MUCH LUGGAGE CAN I BRING TO ROTTNEST?

All Luggage, Freight and Personal Items are transported entirely at the risk of the ticket holder. We will always take the utmost care with your belongings, but as we cannot inspect the condition or the method of packing by the ticket holder we do not accept any liability for damage to any items.

- Each RIA accommodation booking is provided with an allowance of two bags per bed for booked accommodation. Colour coded RIA labels will be provided with your booking advice.
- Luggage in excess of this amount of two bags per bed may incur an excess luggage charge
- Items such as surfboards, surf-skis, fishing rods, bicycles, cray pots and golf bags are not able to be delivered and must be collected and transported by the owner from the main jetty upon arrival at Rottnest
- Hand luggage should be carried onto the ferry

IS THERE A RESTRICTION ON THE SIZE OF BAGS I CAN BRING?

The following size and weight restrictions are in place to comply with health and safety regulations. Luggage exceeding the specified size may not be transported or delivered.

- 1 x piece of luggage no larger than 800mm x 500mm x 400mm maximum 22kg to be stowed in the vessels luggage crates free of charge
- 1 x carry-on item no larger than 600mm x 400mm x 300mm. (There are no luggage storage facilities in the passenger cabins, so anything taken onboard must be able to be accommodated on your lap and not interfere with other passengers).
- No 'piggy-backing' of luggage is permitted, for example, attaching a sleeping bag to a suitcase

Luggage Transport Policy

- Luggage, which exceeds the above limitations, will not be loaded, transported or allowed as carry-on cabin baggage.
- All luggage must be labelled inside and out, with your name, address and mobile phone number before your arrival at the terminal.
- For transport of goods that fall outside our guidelines contact Svitzer Marine who operate the barge freight service to Rottnest on 9342 3315.

Strollers / Prams

- 1 x fold-up stroller per infant/child may be brought onboard and transported free of charge.
- Passenger numbers or sea conditions may require the Skipper to issue orders restricting strollers from being taken into the passenger cabins, these are to be folded and put in the luggage hold or crew designated area.

Baby Cots

- One fold up cot per infant may be transported in the vessels hold free of charge.

Bicycles

- All bicycles / trailers must be labelled with a colour-coded bike tag at each terminal prior to being loaded onto the ferry
- All bicycles and child trailers are carried on a **SPACE AVAILABLE BASIS**.
- Child trailers **MUST BE EMPTY**. Trailers that have any belongings placed inside them will not be transported.
- When demand exceeds vessel capacity passengers will be advised of the next service their bicycle can be transported on. The bike will be unloaded as normal and it is the ticket holders' responsibility to meet the vessel and collect their bike.
- Cost of transporting bicycles and trailers is at the published price.
- Tandem bicycles cannot be transported.

Fishing Rods

- Fishing rods can only be carried in the vessels hold. Under no circumstances can they be taken into passenger areas.
- **All Hooks and Sinkers must** be removed and the rod cannot be longer than 2.4 metres in length.
- It is strongly recommended that reels are removed and the rod placed in a hard protective case.

Goffers / Motorised Buggy

- Passengers wishing to travel with a motorised buggy must pre-book with our Customer Service Staff to guarantee space availability.

Wheel Chairs

- Passengers with wheelchairs must pre-book their ferry ticket with our Customer Service Staff to guarantee space availability on our wheelchair accessible vessel.

- Wheelchairs will be transported free of charge.
- Passengers have the option to transfer to a fixed seat on the boat and have the wheelchair placed in a crew designated area.

Walking Frames

- Walking frames may be taken into passenger areas and are free of charge, but they will need to be placed in a crew designated area.

Electrical, Computer and Musical Equipment

- Transport of electrical, computer and musical equipment is entirely at the passenger's own risk.
- All equipment must comply with cabin luggage restrictions to be carried onboard in the passenger cabin, or freight guidelines for the vessels hold.

Valuable Items

- Any Items of value should *not* be placed in luggage that is transported in the vessels hold and should be carried on your persons. Any valuable items passengers includes for transport in the vessel's hold, on their person or take as carry-on baggage, do so entirely at their own risk.

Dangerous & Hazardous Goods

Dangerous Goods are items that may endanger the safety of the vessel or persons on board the vessel. These are also known as restricted articles, hazardous materials and dangerous cargo. Their carriage on Rottneast Ferries is strictly forbidden.

- Dangerous Goods must not be carried in carry-on luggage or in items carried in the hold.
- Pyrotechnic devices are totally forbidden.
- Disabling devices such as mace, pepper spray, etc. containing an irritant or incapacitating substance are prohibited.

Some Examples of Dangerous & Hazardous Goods*

*Examples are not exhaustive



Passenger Safety & Security Measures

For safety and security reasons, all knives, sharp objects, including umbrellas, fishing rods or cutting implements of any kind and any length, whether of metal or other material, and some sporting goods, must be packed in the vessel hold. They cannot be carried in your cabin baggage or on your person.

Sharp objects or cutting implements include but are not limited to: any knife, including paper knives, carpet knives, box cutters, letter openers, scissors of any kind, tradesman's tools, screwdrivers, corkscrews, darts and knitting needles.

'Sporting goods' include but are not limited to: sporting bats, billiard/snooker/pool cues and fishing rods.

If you are carrying any such items, they must be packed in the ships hold. If you try to carry them in your cabin baggage or on your person you will not be allowed to board the vessel. Major breaches are reportable and the police will attend.

Passengers needing to carry hypodermic needles will need to declare them and hand them to the Skipper on boarding for safe keeping and they will be returned to you upon disembarking the vessel.